**Resume Addendum**

**Stephanie “Stevie” Peterson,** *CCMP*, *PMP, CBAP, ITIL v2-v4 Professional, PMI-ACP, CSM, DASM, PMI-PBA, LSSGB, IIBA-AAC, IIBA-POA*

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**The purpose of this companion document is to provide the reviewer with a sample of the organizations in which Stevie Peterson has demonstrated competency within each given skillset category.**

* Strategy Development and Implementation
	+ US Bank: VP Process & Controls
	+ Pepperweed Consulting: Practice Director – Portfolio, Program, and Project Management and Governance and Organizational Change Management
	+ Qwest Communications: Director – PMO; Director – Business Development
	+ Netgain: CI Consultant
	+ Uponor: Program Consultant
	+ Ramsey County: Management & Organizational Effectiveness Consultant
	+ North Dakota University System: ITIL and OCM Program Consultant
	+ Ramsey County: PMO Process Consultant and Procurement Modernization Program Manager
* Training Development and Delivery
	+ Wrote accredited introductory and intermediate classes in the areas of project management, program management, ITIL®, organizational change and transition management, business analysis, process design / improvement, agile, and soft skills (e.g., Influencing without Authority); delivered as a standalone offering through Watermark Learning or in conjunction with consulting services.
* Organization Development: Organizational Change Management
	+ Aon Reinsurance Div: Agile/OCM Consultant
	+ Ramsey County: PMO Process Consultant; Program Manager – Procurement Modernization
	+ First Rate: Agile Consultant
	+ Boston Scientific: Program/OCM Consultant
	+ Leprino Foods: OCM Consultant
	+ Arizona Public Service: Program Consultant
	+ Pepperweed Consulting: Practice Director
	+ Bimeda USA: CI Consultant
	+ Federal Reserve Bank: Agile/OCM Consultant
	+ Netgain: CI Consultant
	+ North Dakota University System: ITIL and OCM Program Consultant
* Agile Methodologies
	+ Aon Reinsurance Division: Agile/Scrum/OCM Consultant/Coach/Trainer
	+ Foremost Farms: Lean Consultant
	+ Uponor: Consultant (4 software, infrastructure, and process-centric projects; local and off-shore teams)
	+ St of MN: Consultant (ITIL® process projects)
	+ Hennepin County: Consultant (ITIL® process projects)
	+ Federal Reserve Bank: Agile Consultant
	+ Bimeda; Lean Consultant
	+ Netgain: Lean Consultant
	+ Boston Scientific: Product Owner training and consultation
	+ First Rate Inc: Agile Consultant
	+ Mayo (Rochester): Agile Project Consultant
	+ Customized Training and Curriculum Development: Multiple companies
* Business Analysis; Process Design and Improvement
	+ Ramsey County: PMO Process Consultant
	+ US Bank: VP Process & Controls
	+ Pepperweed Consulting: Practice Director
	+ Qwest Communications: Director – PMO; Director – Business Development
	+ Uponor: Program Consultant
	+ Bimeda USA: CI Consultant
	+ Netgain: CI Consultant
	+ First Rate, Inc: Requirements management process design
	+ State of MN (DEED): BA Coach/Mentor
	+ ECMC: BA Consultant/Coach/Mentor
	+ North Dakota University System: ITIL and OCM Program Consultant
* Program/Project Management; PMO Development
	+ Ramsey County: PMO Process Consultant and Procurement Modernization Program Manager
	+ Qwest Communications: Director – PMO; Program Mgr; Project Manager
	+ Pepperweed Consulting: Practice Director
	+ Remmele Engineering: Program Consultant
	+ Managed projects in healthcare, retail, non-profit, government, and engineering sectors
	+ Bimeda: CI Consultant
	+ Netgain: CI Consultant
	+ Hennepin Country Medical Center: Project Consultant
	+ Mayo (Rochester): Project Consultant
	+ State of Minnesota: PMO Consultant
* IT Service Management (ITIL®)
	+ Wrote accredited v2 and v3 Foundations training; have taught foundations and intermediate classes around the country; all sectors
	+ Luther Midelford: Consultant
	+ State of MN: Consultant
	+ Dept of Health: Consultant
	+ St of Ohio: Consultant
	+ Merrill Corp: Consultant
	+ ECMC: Consultant
	+ Boeing: Consultant
	+ Blue Cross/Blue Shield: Consultant
	+ Interstate: Consultant
	+ Netgain: CI Consultant
	+ LCRA: Consultant
	+ North Dakota University System: ITIL and OCM Program Consultant
* Virtual Team Development and Management
	+ Wrote a best practice handbook
	+ Managed a 14-project program team virtually
	+ Managed functional teams as a manager/director/VP
	+ Allina Health: Virtual Workplace Consultant
* Non-Profit Program Development and Implementation
	+ Ramsey County Volunteer in Corrections: Home Detention Program inception, development, and implementation; Volunteer – Probation, Domestic Services, and Court Services
	+ US West/Qwest: PEAK Program: Developed 4-year program and associated curriculum to educate and mentor at-risk youth through high school
	+ University of MN Suicide & Depression Clinic: Intern
	+ Hazelden Foundation: Volunteer - Roots & Wings Program: Building Resilience in At-Risk Youth
	+ Family Framework: Pt Time Employee - Crisis Intervention and Counseling
	+ District 622: Financial Oversight; Fundraising; Parent/Teacher Organization – Chair
	+ Oakdale Youth Basketball Organization: Operations Director; Fundraising