**Resume Addendum**

**Stephanie “Stevie” Peterson,** *CCMP*, *PMP, CBAP, ITIL v2-v4 Professional, PMI-ACP, CSM, DASM, PMI-PBA, LSSGB, IIBA-AAC, IIBA-POA*

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**The purpose of this companion document is to provide the reviewer with a sample of the organizations in which Stevie Peterson has demonstrated competency within each given skillset category.**

* Strategy Development and Implementation
  + US Bank: VP Process & Controls
  + Pepperweed Consulting: Practice Director – Portfolio, Program, and Project Management and Governance and Organizational Change Management
  + Qwest Communications: Director – PMO; Director – Business Development
  + Netgain: CI Consultant
  + Uponor: Program Consultant
  + Ramsey County: Management & Organizational Effectiveness Consultant
  + North Dakota University System: ITIL and OCM Program Consultant
  + Ramsey County: PMO Process Consultant and Procurement Modernization Program Manager
* Training Development and Delivery
  + Wrote accredited introductory and intermediate classes in the areas of project management, program management, ITIL®, organizational change and transition management, business analysis, process design / improvement, agile, and soft skills (e.g., Influencing without Authority); delivered as a standalone offering through Watermark Learning or in conjunction with consulting services.
* Organization Development: Organizational Change Management
  + Aon Reinsurance Div: Agile/OCM Consultant
  + Ramsey County: PMO Process Consultant; Program Manager – Procurement Modernization
  + First Rate: Agile Consultant
  + Boston Scientific: Program/OCM Consultant
  + Leprino Foods: OCM Consultant
  + Arizona Public Service: Program Consultant
  + Pepperweed Consulting: Practice Director
  + Bimeda USA: CI Consultant
  + Federal Reserve Bank: Agile/OCM Consultant
  + Netgain: CI Consultant
  + North Dakota University System: ITIL and OCM Program Consultant
* Agile Methodologies
  + Aon Reinsurance Division: Agile/Scrum/OCM Consultant/Coach/Trainer
  + Foremost Farms: Lean Consultant
  + Uponor: Consultant (4 software, infrastructure, and process-centric projects; local and off-shore teams)
  + St of MN: Consultant (ITIL® process projects)
  + Hennepin County: Consultant (ITIL® process projects)
  + Federal Reserve Bank: Agile Consultant
  + Bimeda; Lean Consultant
  + Netgain: Lean Consultant
  + Boston Scientific: Product Owner training and consultation
  + First Rate Inc: Agile Consultant
  + Mayo (Rochester): Agile Project Consultant
  + Customized Training and Curriculum Development: Multiple companies
* Business Analysis; Process Design and Improvement
  + Ramsey County: PMO Process Consultant
  + US Bank: VP Process & Controls
  + Pepperweed Consulting: Practice Director
  + Qwest Communications: Director – PMO; Director – Business Development
  + Uponor: Program Consultant
  + Bimeda USA: CI Consultant
  + Netgain: CI Consultant
  + First Rate, Inc: Requirements management process design
  + State of MN (DEED): BA Coach/Mentor
  + ECMC: BA Consultant/Coach/Mentor
  + North Dakota University System: ITIL and OCM Program Consultant
* Program/Project Management; PMO Development
  + Ramsey County: PMO Process Consultant and Procurement Modernization Program Manager
  + Qwest Communications: Director – PMO; Program Mgr; Project Manager
  + Pepperweed Consulting: Practice Director
  + Remmele Engineering: Program Consultant
  + Managed projects in healthcare, retail, non-profit, government, and engineering sectors
  + Bimeda: CI Consultant
  + Netgain: CI Consultant
  + Hennepin Country Medical Center: Project Consultant
  + Mayo (Rochester): Project Consultant
  + State of Minnesota: PMO Consultant
* IT Service Management (ITIL®)
  + Wrote accredited v2 and v3 Foundations training; have taught foundations and intermediate classes around the country; all sectors
  + Luther Midelford: Consultant
  + State of MN: Consultant
  + Dept of Health: Consultant
  + St of Ohio: Consultant
  + Merrill Corp: Consultant
  + ECMC: Consultant
  + Boeing: Consultant
  + Blue Cross/Blue Shield: Consultant
  + Interstate: Consultant
  + Netgain: CI Consultant
  + LCRA: Consultant
  + North Dakota University System: ITIL and OCM Program Consultant
* Virtual Team Development and Management
  + Wrote a best practice handbook
  + Managed a 14-project program team virtually
  + Managed functional teams as a manager/director/VP
  + Allina Health: Virtual Workplace Consultant
* Non-Profit Program Development and Implementation
  + Ramsey County Volunteer in Corrections: Home Detention Program inception, development, and implementation; Volunteer – Probation, Domestic Services, and Court Services
  + US West/Qwest: PEAK Program: Developed 4-year program and associated curriculum to educate and mentor at-risk youth through high school
  + University of MN Suicide & Depression Clinic: Intern
  + Hazelden Foundation: Volunteer - Roots & Wings Program: Building Resilience in At-Risk Youth
  + Family Framework: Pt Time Employee - Crisis Intervention and Counseling
  + District 622: Financial Oversight; Fundraising; Parent/Teacher Organization – Chair
  + Oakdale Youth Basketball Organization: Operations Director; Fundraising